

The new procedure will use an outbound calling system, replacing delivery of delinquent tags. To give adequate notification to customers of the change, a message will be placed on the water bills in December. Communications will also submit information to the *Broomfield Enterprise*, place it on the Broomfield website, and on Channel 8 to notify customers of the change.

In the new process, the late notices sent 18 days after the due date will include a letter to customers asking them to update their phone numbers with the Utility Billing office if they would like to receive a phone call prior to

disconnection of service. These communications will begin in December and run through January.

During the first month of the new process, all calls not completed will receive a door tag with a letter attached asking the customer to update Utility Billing with current contact information. This letter will inform the customer that no more tags will be hung on the premises.

The new procedure is estimated to save \$6,000 annually in printing and personnel costs.

FYI ...

Upcoming holiday closures

City and County offices, the Mamie Doud Eisenhower Public Library and Community Center will be closed on Monday and Tuesday, Dec. 24 and 25, for the Christmas Holiday. The Paul Derda Recreation Center will be open from 5 a.m. to 2 p.m. on Christmas Eve, Dec. 24, and will be closed on Dec. 25.

For the New Year holiday, City and County offices are open regular hours, 8 a.m. to 5 p.m., on Monday, Dec. 31, New Year's Eve. The library will close at 5 p.m. on New Year's Eve. The library and City and County Offices will

be closed on New Year's Day, Jan. 1.

The Paul Derda Recreation Center will be open on Dec. 31, from 5 a.m. to 4 p.m., and on Tuesday, Jan. 1, from 8 a.m. to 4 p.m. The Community Center will be open from 5:30 a.m. to 4 p.m. on New Year's Eve, and will be closed on New Year's Day.

On Monday, Jan. 21, 2013, City and County offices and the library will be closed for Martin Luther King, Jr., Day. The Derda Center and Community Center will be open regular hours.

Looking ahead

At the Library

Through Dec. 18: Kids can make a difference in the community and help feed hungry people and their children during the Kids' Canned Food Drive at the Children's Library to benefit the FISH food bank. Donations will help more families enjoy their holidays this season. Check the Broomfield FISH website at www.broomfieldfish.org for a current list. Bring donations to the Children's Library through Tuesday, Dec. 18.

Dec. 31: Happy Noon Year! 11 a.m. Fun for the whole family at this daytime party. Free! Limited seating is available in the Broomfield Auditorium, so first-come, first-served tickets will be distributed beginning at 10 a.m. from the Auditorium box office.

Jan. 2: Sign up at the Reference Desk in the library for the adult Winter Reading Program, "Snow-bound." Read or

listen to five books, submit a reading card by March 31 and be eligible to win a Kindle Fire or Kindle Paperwhite.

Jan. 20: Pizza and Prose for teens in grades 6 through 12, 2:30 to 4:30 p.m. Turn real life experiences into a story. This fun and creative activity features Frances Bonney Jenner, author of *Prairie Journey* and young adult librarian, who will share her creative writing and help participants explore theirs. Register at the Teen Zone desk or call 720.887.2360.

Museum news:

The Broomfield Depot Museum, 2201 W 10th Avenue in Zang's Spur Park, will have drop-in activities for families on Saturdays from



